

**Logging on to the Global OpenNet (GO) system from an iPad:**

1. Navigate to the “App Store” app on the iPad device, and then tap on the “App store” icon.
2. Search for the Citrix Receiver and select the Citrix Receiver App for download.
3. Navigate to and **tap** on the “**Citrix Receiver**” icon on the iPad tablet.
4. **Tap** on “**Add Account**” to setup your Citrix Receiver’s connection to the GO System.
5. Tap on **Options** located at the bottom left-hand corner of the *New Account* window, and in the pop up menu, tap **Manual setup**.
6. In the Address field enter: <https://cag.state.gov>
7. Tap on **Access Gateway**, and then tap on **Enterprise Edition**.
8. **Enter** the following **parameters**:
  - **Username**                      Active Directory (AD) User ID.
  - **Domain**                        *Active Directory Domain.*
  - **Security Token**              Slide the tab from the ‘Off’ to the ‘On’ position.
9. **Tap** on “**Domain + Security Token**” to enable the two-factor authentication for Domain and RSA Token authentication.
10. **Tap** on the “**Save**” button in the upper right-hand corner to finalize the Citrix Receiver configuration.
11. Next, **enter** the appropriate **credentials** when prompted in order to be granted access to the GO System, and then **Log On**.
  - **Username**                      The user name (AD User ID) assigned to log into OpenNet.
  - **Password**                      The password (AD Password) created to log into OpenNet.
  - **Token**                         The PIN code + RSA token-generated pass code.
12. Next, **tap** on the **plus sign (+)** to add your Desktop(s). (Optionally, tap the **plus sign (+)** next to the Desktop to add your Desktop(s) to the Home Screen of the Citrix Receiver.)
13. After tapping the **User Desktop** icon, a legal disclaimer will display. To login to your **User Desktop**, select **OK** to accept the disclaimer.

**Logging Off of Global OpenNet (GO) system from an iPad:**

1. After using GO, in order to logout of the GO user desktop, **tap** on the **start menu** at the bottom left of your screen; then **tap** on “**Log Off**”.
2. After you have logged out of your GO user desktop, the **GO Citrix session** is still **active**, and it is therefore **very important** to **Log Off completely** after using the GO system; otherwise, the session will remain open in the system, tying up servers, blocking access for others, and possibly compromising security.
3. After you Log Off of the GO User Desktop as in Step 1, the Citrix Receiver Desktop screen will appear. **Tap** the **Accounts** icon on the upper right to navigate to the Log Off button.
4. **Tap** on the **Log Off** button to end the Citrix session. (**Note:** Turning off your iPad for 3 seconds will also end your Citrix session.)